

people

ANDREW CAINE  
McCann Water Systems

**Why do we need to treat our tap water?** Many of us don't realize there is contamination in our water supply until we have signs of illness. Treating your water supply, whether it's municipal or private, gives you confidence that your water will always be safe.

**How often do I replace filters?** Replace filters as per the manufacturer's instructions. Cartridge filters have a capacity rating (often in gallons). In the case of carbon filters, they should be replaced when there is a noticeable taste or odour to the water. Sediment-type filters should be replaced when you are experiencing low water pressure.

**What is reverse osmosis?** RO units are a simple way to acquire treated drinking water; it's economical to install and maintain for the quality it provides.



BRAD BECKER  
Karn's Roofing Ltd.

**Do you have special certification?** We are a certified installer for roofing material company GAF. We are able to offer our customers the industry's leading Systems Plus Warranty on our roof installations.

**What are the signs shingles need replacing?** Watch out for cracked, missing or curling shingles. Loss of granules may also indicate you may need a roof replacement.

**What roof-related services do you offer?** We specialize in a variety of flat roofing systems for residential and commercial projects, waterproofing, maintenance, roof snow removal and custom skylight installation.



ROB WEPPLER AND KEVIN SCOTT  
Air-Tech Mechanical

**Tell us about air conditioning options:** The first option is central air, which pumps air from an outdoor air conditioner or heat pump to your furnace and then throughout your home via the ductwork. No ductwork, no problem. The other option is a ductless split unit. An outdoor air unit is connected to one or more indoor units, which are mounted on the inside wall. The cool air blows directly from these units.

**Tell us how to prepare the air conditioner for summer:** Ensure that the outdoor unit is clean and clear of debris, sitting correctly and not vibrating. Indoor units may have filters that should be changed. If the air blowing isn't cold enough it may be low in refrigerant.

**What tips do you have to stay energy efficient?** Set your thermostat to a comfortable temperature, which will also help the humidity levels. On sunny hot days, close windows and pull blinds to keep out as much heat as possible. **OH**



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Before

After

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